## **NON-TRADITIONAL SERVICES/PRODUCTS AT A GLANCE**

Note that solutions listed below will not fit every situation.

| Service/Product           | What is the Problem?   | Alternative Solutions   |
|---------------------------|--|---|
| Check Cashing             | <ul> <li>Often charge high fees.</li> <li>Fees could be avoided or reduced by using lower cost alternatives.</li> </ul>  | <ul> <li>Direct deposit for immediately available funds at no fee.</li> <li>Shop around for lowest check cashing fees.</li> </ul>   |
| Payday Loans              | <ul> <li>High loan fees with short repayment period.</li> <li>Most borrowers can not pay back in 2 weeks.</li> <li>Often exceeds 500% APR.</li> </ul>                                | <ul> <li>Borrow from friends, family or charitable organizations.</li> <li>Loan from local bank or credit union.</li> <li>Low fee credit card advance.</li> <li>Build savings for next short-term cash need.</li> </ul>     |
| Auto Title Loans          | <ul> <li>High loan fees with short repayment period.</li> <li>Fees often equal 25% of loan principal <i>each</i> month, more than 300% APR.</li> <li>Risk losing vehicle.</li> </ul> | <ul> <li>Loan from friends or family.</li> <li>Loan from local bank or credit union.</li> <li>Loan from charitable organizations.</li> <li>Low fee credit card advance.</li> <li>Build savings for future needs.</li> </ul> |
| Pawn Shops                | <ul> <li>If the loan is not repaid, the collateral becomes the property of the pawn shop.</li> <li>Lose value in excess of loan.</li> </ul>  | <ul> <li>Secure a part-time job for extra cash.</li> <li>Pay advance from employer.</li> <li>Loan from family or friends.</li> </ul>  |
| Rent-to-Own               | <ul> <li>Items over-priced.</li> <li>Extra fees.</li> <li>Missed payment means losing item and money.</li> </ul>   | <ul> <li>Save first, then purchase.</li> <li>Layaway plans.</li> <li>Garage sales, second-hand<br/>stores, and classified ads.</li> </ul>   |
| Subprime Car<br>Financing | <ul> <li>High interest rates, upwards of 32% APR.</li> <li>Over-valuation of vehicles.</li> <li>Autos often repossessed after one missed payment.</li> </ul>                         | <ul> <li>Use public transportation and save for a vehicle.</li> <li>Credit counseling to improve credit history and score and access prime rate loans.</li> </ul>   |

Source: Understanding the Impact of Alternative Financial Services, United Way Capital Area/AEI, 2011.

## **NON-TRADITIONAL SERVICES/PRODUCTS AT A GLANCE**

| Service/Product                    | What is the Problem?   | Alternative Solutions   |
|------------------------------------|--|---|
| Subprime Credit<br>Cards           | <ul> <li>High interest rates.</li> <li>Excessive fees.</li> <li>Lower credit limits.</li> <li>No grace period.</li> <li>Application and setup fees.</li> </ul> | <ul> <li>Secured credit card.</li> <li>Improve credit through financial education and counseling.</li> </ul>                              |
| Tax Return Prep<br>and RAL         | <ul> <li>High fees.</li> <li>Refund Anticipation Loan<br/>(RAL) APRs 60% to 700%.</li> </ul>   | Community Tax Center or Vol-<br>untary Income Tax Assistance<br>Programs provide free profes-<br>sional tax filing services.              |
| Credit<br>Counseling               | Some agencies may over promise or charge for services that do not assist customer.   | <ul><li>Self-help.</li><li>Shop around for a reputable credit counseling agency.</li></ul>  |
| Debt<br>Management<br>Plan         | <ul> <li>Need sufficient income to<br/>meet the payment required.</li> <li>May include high fees.</li> </ul>   | <ul> <li>Self-help.</li> <li>Negotiate directly with creditors.</li> <li>Shop around for a reputable credit counseling agency.</li> </ul> |
| Debt<br>Consolidation              | <ul> <li>Requires collateral (usually home equity).</li> <li>Trading unsecured debt for secured debt.</li> <li>High fees.</li> </ul>                           | <ul> <li>Contact creditors directly.</li> <li>Develop a spending plan.</li> <li>Locate a reputable credit counseling agency.</li> </ul>   |
| Credit Repair                      | <ul> <li>Paying a fee for a service you can do yourself.</li> <li>Deceptive claims.</li> </ul>   | Locate a reputable credit<br>counseling agency for a credit<br>report review and to learn<br>about options.                               |
| Debt<br>Settlement/<br>Negotiation | Substantial fees for this service with no guaranteed results.  | <ul> <li>Negotiate directly with creditors.</li> <li>Contact reputable credit counseling agency.</li> </ul>                               |

Source: Understanding the Impact of Alternative Financial Services, United Way Capital Area/AEI, 2011.