



WALWORTH COUNTY

REENTRY RESOURCES

Updated:
August 2023

Welcome home! This guide provides resources throughout Walworth County that may be helpful for those re-entering into the community. All information gathered in this guide was found via online searches or contacts who are connected to the resources.

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Food Resources

A list of food assistance contacts that can aid you throughout Walworth County.

Walworth County Food and Diaper Bank

There are multiple programs available for those in need at this food and diaper bank. There is a “choice pantry” where people can grocery shop within the food pantry and choose 10 days worth of groceries that they want to take home. There is also a diaper bank and period supplies available for those in need. In addition to this, there is Senior Support for those over 60 who are eligible for additional food assistance. Lastly, there is laundry assistance available in partnership with a laundromat which allows for people to have a few loads of laundry done every month at no cost.

Address and Location:



205 Commerce Ct, Elkhorn, WI 53121

→ Additional instruction: “We are located off of Route 67, just south of I-43 in Elkhorn, Wisconsin, and share a building with Open Arms Free Clinic.”

Contact Information:

- Phone: 262-723-4488
- Email: admin@wcfdb.org
- Website: <https://www.wcfdb.org/programs#FoodandEssentials>

Hours of Operation: Open for Food, Diaper & Period Product Distribution: Fridays 11am - 4pm; Diapers, Formula & Period Supplies Only (no food available): Wednesday 10am - 12pm

Important Information:

- Eligibility is dependent being within the income bracket found here: <https://www.dhs.wisconsin.gov/forms/f4/f40059i.pdf>
- In order to register, an intake form must be completed either online or in-person: <https://walworthcountyfoodpantry.app.neoncrm.com/forms/client-intake-form>
- In addition to the previous instructions, upon visitation it is required that recipients bring an ID with them, proof of Walworth County residency, and verification of their income at the time of their first visit

Walworth County Senior Dining Sites/Home Delivered Meals

Seniors and disabled adults are eligible to either go to a dining site for hot meals or receive meals delivered to them if they are home bound. Requirements include that seniors be over 60 years of age and disabled.

Address and Location: Enrollment is online or through the phone; There are five dining sites at the following locations:

- 18 West Street, Elkhorn, WI 53121
- 207 McDowell Street, Delevan, WI 53115
- 725 S Curtis Street, Lake Geneva, WI 53147
- 5680 Parliament Lane, Delavan, WI 53115
- 1061 Blackhawk Drive, Whitewater, WI 53190

Contact Information:

- Phone: 262-74-3333
- Website: <https://www.co.walworth.wi.us/404/Senior-Meals>

Hours of Operation: Lunch at dining sites is served Monday through Friday at 11:30AM, reservations must be made 24 hours in advance.

Walworth County Foodshare

Walworth County Foodshare provides electronic benefit transfer (EBT) cards for people in need of food. Enrollment is through the state's Walworth County Health and Human Services and qualifications are based on income. Once enrolled, EBT cards can be utilized for cold food and drink in most grocery stores and even at some farmer's markets. Additionally, if you have an EBT card, because it is a federal program, you can use it if you are in another state temporarily.

Address and Location:

Walworth County Health and Human Services



1910 County Road NN
Elkhorn, WI 53121

Contact Information:

- Phone: (888) 446-1239
- Website: <https://access.wisconsin.gov/access/>

Hours of Operation: County Office: Monday, Wednesday, Thursday, Friday: 7:00 AM - 5:00 PM Tuesday 7:00 AM - 7:00 PM Moraine Lakes Consortium Call Center: Monday, Tuesday, and Thursday: 8:00 AM - 4:00 PM Wednesday and Friday: 10:00 AM - 4:00 PM

Important Information: It is important that you update your case manager with any changes in income or address when enrolled in Foodshare. If you move to another state, it must be reported as you would need to enroll in that state's specific Foodshare program.

Walworth County Women, Infants, and Children (WIC)

WIC stands for Women, Infants and Children and is meant to promote and maintain the health and well-being of pregnant, breastfeeding and postpartum (time after childbirth) women, infants and children. WIC provides nutrition education, breastfeeding education and support, supplemental nutritious foods, and referrals to other health and nutrition services.

General Eligibility Information

- Be a resident of Wisconsin
- Care for a child under 5 years old or be pregnant

- Be income eligible based on WIC income guidelines found here:
<https://www.dhs.wisconsin.gov/wic/income-guidelines.htm>

Individuals may be automatically eligible if they are enrolled in:

- FoodShare
- Medicaid
- BadgerCare Plus
- Wisconsin Works Program (W-2)

Any legal guardians, including kinship and foster parents can apply for WIC for their children.

Address and Location:

Walworth County Health and Human Services



1910 County Road NN
Elkhorn, WI 53121

Contact Information:

- Phone: 262-741-3200
- Email: walcowic@co.walworth.wi.us
- Website: <https://www.co.walworth.wi.us/444/Women-Infants-Children-WIC>

Hours of Operation: Monday and Wednesday from 8:00 AM - 4:30 PM. Tuesday and Thursday from 8:00 AM - 5:00 PM. Friday is by appointment only.

Important Information: It is important that you update your case manager with any changes in income or address when enrolled in WIC. If you move to another state, it must be reported as you would need to enroll in that state's specific WIC program.

Housing Resources

A list of housing-related assistance contacts that can help you find a place to stay in Walworth County.

Twin Oaks Shelter for the Homeless by Community Actions Inc of Rock and Walworth Counties

Twin Oaks Shelter offers 12 residential units where homeless households can stay up to 60 days. Twin Oaks provides case management to work with residents to find stable housing

Address and Location:



W9665 U.S. 14, Darien WI, 53114

Contact Information:

- **Phone:** 608-313-1300 or 262-728-8296
- **Website:** <https://community-action.org/>
- **Email:** info@community-action.org

Hours of Operation: Shelter hours: 24 hours/day, 7 days/week

Important Information:

Specifically for low income families.

Housing Services by Walworth County Housing Authority

Walworth County Housing Authority is a non-profit that administers the Section 8 Housing Voucher program within Walworth County. If eligible, people can choose where they want to live anywhere in Walworth County so long as the landlord agrees to participate.

Address and Location:

20 N Church Street, Suite 1
Elkhorn, WI 53121

Contact Information:

- **Phone:** 262-723-6123
- **Website:** <https://wchawi.org/>
- **Email:** wchawiconsin@gmail.com

Hours of Operation: Monday through Friday, 8:30am-4:30pm

Important Information:

Specifically for low income individuals and families.

Southern Housing Region Program

The Southern Housing Region Program provides 0% interest loans to households in Columbia, Dodge, Jefferson, Kenosha, Ozaukee, Racine, Rock, Sauk, Walworth, and Washington Counties.

Address and Location: No physical address; online applications only

Contact Information:

- **Phone:** 1-800-552-6330
- **Website:**
<https://www.co.walworth.wi.us/1062/Southern-Housing-Region-Program>

Hours of Operation: N/A

Important Information:

Funds are loaned at 0% interest for households making less than \$49,300 (1 person) to \$92,950 (8 persons).

Tenants can apply for a 0% interest deferred payment loan to assist with purchasing a home. They are meant to assist with down payment and closing costs and do not need to be repaid unless the house is sold.

Homeowners are eligible to apply for a 0% interest deferred payment loan to aid with home repairs such as handicap accessibility, roofing, electricity, heating systems, plumbing, etc.

Educational Resources

A list of resources for gaining education in Walworth County.

Walworth County Literacy Council

Has programs including Adult Basic Education (ABE) Program, Citizenship Program, English as a Second Language (ESL) Program, GED Support, and a Jail Literacy Program. All educational programs are free of charge and funded through donations.

Address and Location:

400 County Road H Elkhorn, WI 53121

Contact Information:

- **Phone:** 262-475-9180
- **Email:** wclinfo@gmail.com
- **Website:** <https://www.walworthcountyliteracycouncil.org/about>

Hours of Operation: For information on when programs are open, contact the literacy council via telephone or email.

Important Information:

The Walworth County Literacy Council runs educational programs through 10 libraries within the Lakeshores Library System

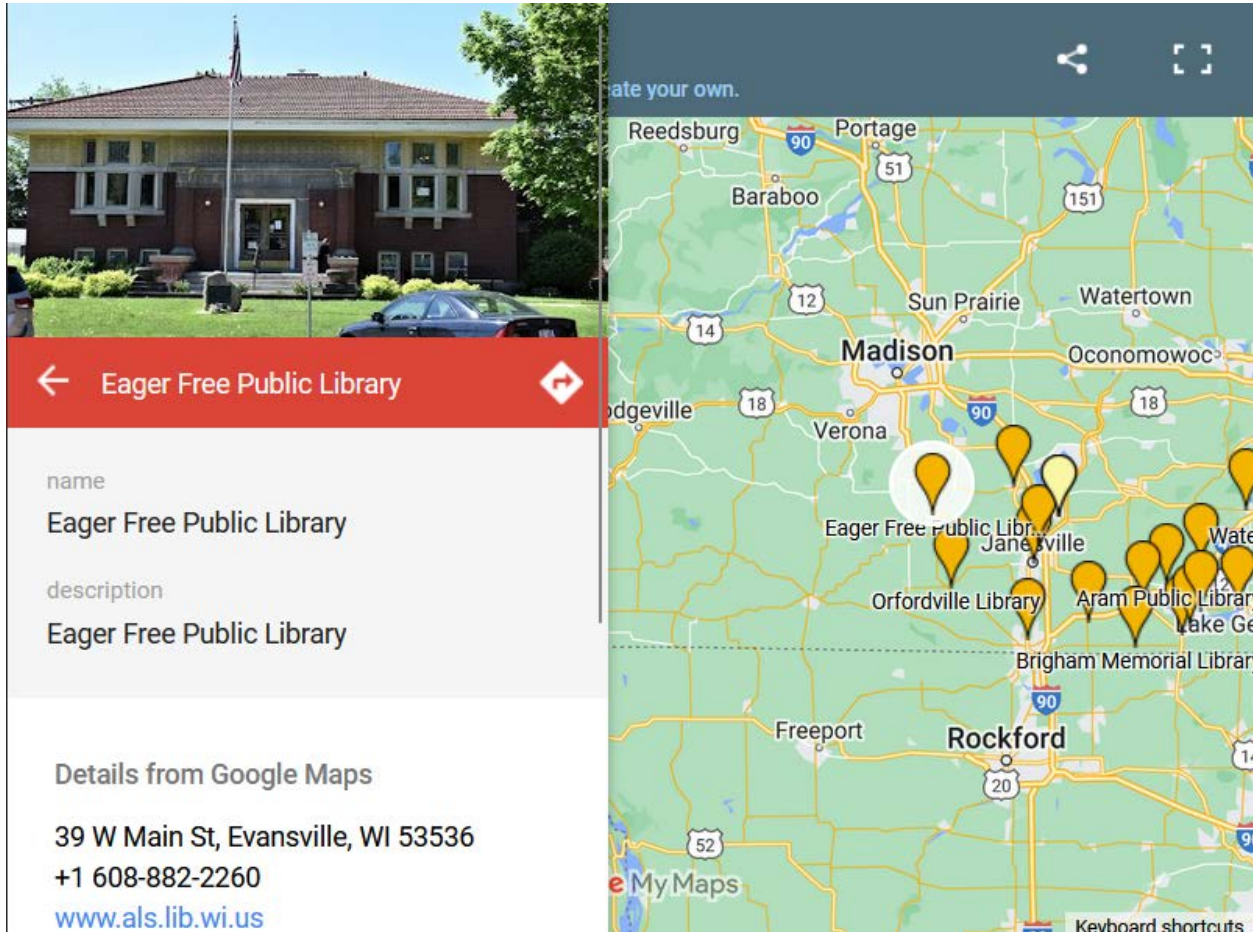
Lakeshores Library System

There are 15 public libraries within the Lakeshore Library System. These libraries are free to utilize and provide members access to books, IT help, and access to computers and internet.

Address and Location:

Location of each library included can be found here:

<https://www2.lakeshores.lib.wi.us/member-libraries>



Contact Information:

- David Dowling, IT & ILS Technician
(262) 514-4500 x67
ddowling@lakeshores.lib.wi.us
- Brad Hudson, IT Technician
(262) 514-4500 x63
bhudson@lakeshores.lib.wi.us
- Vicki Keith, ILL Specialist
(262) 514-4500 x64
vkeith@lakeshores.lib.wi.us
- Janice Martin, Office Manager
(262) 514-4500 x60
jmars@lakeshores.lib.wi.us
- Jim Novy, IT & ILS Manager
(262) 514-4500 x65
jnovy@lakeshores.lib.wi.us

- Steve Ohs, Administrator
(262) 514-4500 x68
sohs@lakeshores.lib.wi.us

Hours of Operation: Varies by library

Gateway Technical College

Provides free programs including Adult Basic Education (ABE) program for adults older than 18 to prepare for GED/HSED testing, GED and HSED testing, English Language Learning (ELL) program for improving writing and reading skills.

Address and Location:



400 County Road H, Elkhorn, WI 53121

Contact Information:

- Phone: [\(800\) 247-7122](tel:8002477122)

Hours of Operation: Monday through Friday 6:00AM-10:00PM, Saturday 7:00AM-2:30PM

Important Information:

Summer 2023 Drop-In Lab Schedule for Adult Basic Education/GED/HSED programs at the Elkhorn Campus (May 8 - August 11, 2023; closed May 29 and July 4)

- **Zoom Lab (Virtual) Hours**
 - Click <https://gtc.zoom.us/j/7666065231> to connect with the lab
 - **Monday to Thursday 9am - 3pm & 5pm - 8pm**
(Spanish assistance available MTW 9-12, Th 12-3)

- **Monday** 9:20am - 5:30pm
- **Tuesday** 9:20am - 12:20pm & 5:30 - 8:30pm
- **Wednesday** 9:20am - 5:30pm
- **Thursday** 9am - 3pm
- *Spanish assistance available M 2:30-8:30pm, T 9:20am-12:20pm & 5:30-8:30pm, W 9am-8:30pm, Th 9:20am-12:20pm*

Employment Resources

A list of employment-related contacts for Walworth County.

Walworth County Job Center

The Walworth County Job Center provides information on gaining employment and job opportunities within Walworth County. They also provide connection to the Walworth County Literacy Council if there is a need for aid in attaining a GED, improving English skills, and other skills important for employment.

Address and Location:

400 County Road H
Elkhorn, WI 53121
United States

Contact Information:

- **Phone:** 262-741-5180

Hours of Operation:

Monday through Friday: 8:00 am - 4:30 pm

Job Centers of Wisconsin

Provides information and advanced searches on job opportunities near you. There is specific information and assistance to aid people with gaining employment.

Address and Location: N/A

Contact Information:

- **Phone:** 888-258-9966
- **Email:** southeastjobcenters@dwd.wisconsin.gov
- **Website:**

<https://jobcenterofwisconsin.com/presentation/JobSeekers/JobSearch.aspx>

Southeastern Works - Extensive Career and Training Services

If you need individual help to find employment, improve your earning potential, or have been out of the workforce for a while, you may be eligible for a variety of services, including job search and placement help, career counseling, financial assistance to cover the costs of classroom or on-the-job training, and more with the **Adult Program**.

Address and Location: N/A

Contact Information:

- **Phone:** (262) 741-5191
- **Email:** npunko@dwfs.us
- **Website:** <https://www.sewrks.com/>

Office of Veteran Employment Services

If you are a veteran or spouse of a veteran who needs assistance finding a job or determining your next career, contact an **Office of Veteran Employment Services** representative. You may be eligible to receive services like employment assessments, resume assistance, job search assistance, introductions to veteran-friendly employers, and referrals to other veteran programs.

Address and Location: N/A

Contact Information:

- **Phone:** (608) 405-4083
- **Email:** robert.kinney@dwd.wisconsin.gov
- **Website:** <https://jobcenterofwisconsin.com/veterans/>

Southeastern Works - Dislocated Worker Program

If you have recently lost your job, will be losing your job, are a veteran who has recently been released from service, a military spouse, or more, you may be eligible for a variety of services through the **Dislocated Worker Program**. Services may include job search, resume, and interviewing assistance, career exploration and planning, general information on Unemployment Insurance, financial assistance to cover the costs of classroom or on-the-job training, and more. You will be assigned a career planner who will help you develop a plan to get you back to work.

Address and Location: N/A

Contact Information:

- **Phone:** (262) 741-5191
- **Email:** npunko@dwfs.us
- **Website:** <https://www.sewrks.com/>

Healthcare Resources

A list of healthcare-related contacts for Walworth County.

Open Arms Free Clinic

Open Arms Free Clinic provides primary medical, dental, behavioral, health, lab, and medication services at no charge for eligible Walworth County residents.

Address and Location:



205 Commerce Ct, Elkhorn, WI 53121

Contact Information:

- Medical Phone (262) 379-1401
Medical Fax (262) 379-1271
info@openarmsfreeclinic.org
- Dental Phone (262) 686-1388
Dental Fax (262) 723-1788
dental@openarmsfreeclinic.org
- Website: <https://openarmsfreeclinic.org/>

Hours of Operation: Open office hours are Monday through Thursday 9:00AM-5:00PM; new patient registration by appointment only

Important Information:

Patients eligible for services are those who live or work in Walworth County, have limited household income, and have no health insurance. Registration to become a patient can be found here: <https://openarmsfreeclinic.org/>

Children's Long-Term Support

The Children's Long Term Support Program helps children with disabilities and their families through supports and services that help children grow and live their best lives in their home and community.

Address and Location:



1910 County Road NN
PO Box 1005
Elkhorn, WI 53121-1005

Contact Information:

- **Phone:** 262-741-3200
- **Website:** <https://www.dhs.wisconsin.gov/clts/apply.htm>

Hours of Operation: Not applicable

Important Information:

To be eligible for the program, the children in your care must be:

- Be younger than age 22.
- Be eligible for [Wisconsin Medicaid](#).
- Live at home, in foster care, or in another approved setting.
- Need a level of care that people get at:
 - A hospital.
 - A nursing home.
 - An institution for people with developmental disabilities.
- Be able to get safe, required care at home or in the community.

Walworth County BadgerCare Plus

BadgerCare Plus is a state health care coverage program for low-income Wisconsin residents. Children, pregnant people, and adults can enroll. BadgerCare Plus covers types of health care services such as basic medical needs, mental health, care in certain settings, assisted living, pregnancy and family planning.

General Eligibility Information

To be eligible for BadgerCare Plus, an individual must:

- Be a U.S. citizen or qualified immigrant.
- Be a Wisconsin resident.
- Be uninsured (and ineligible for Medicaid).
- Have an annual household income meeting guidelines found here:

<https://www.dhs.wisconsin.gov/badgercareplus/fpl.htm>

Populations who may be eligible for BadgerCare Plus include:

- Adults ages 19-64 who are not receiving Medicare and who do not have dependent children who reside with them at least 40% of the time.
- Children younger than 19 years old.
- Former Foster Care Youth younger than 26 years old who were in out-of-home care when they turned 18.
- Parents and caretakers of children younger than 18 years old and dependent 18-year-olds.
- Parents and caretaker relatives whose children have been removed from the home and placed in out-of-home care.
- Pregnant individuals.

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Walworth County Health and Human Services



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Hours of Operation: County Office: Monday, Wednesday, Thursday, Friday : 7:00 AM - 5:00 PM Tuesday 7:00 AM - 7:00 PM Moraine Lakes Consortium Call Center: Monday, Tuesday, and Thursday: 8:00 AM – 4:00 PM Wednesday and Friday: 10:00 AM – 4:00 PM

Important Information: It is important that you update your case manager with any changes in income or address when enrolled in BadgerCare Plus. If you move to another state, it must be reported as you would need to enroll in that state’s specific medicaid program.

Walworth County Birth-to-3 Program

Birth to 3 is an early intervention program. It is for infants and toddlers with developmental delays. The program works in partnership with the family. Together they work to enhance the child’s development. They also work to support the family’s knowledge, skills and abilities as they interact with and raise their child.

General Eligibility Information

The Birth to 3 Program is for children ages birth to 36 months (3 years).

Eligibility is based on one of the following:

- A developmental delay of at least 25% in one or more areas of development
- A physician-diagnosed condition with a high likelihood of developmental delay

- Atypical (unusual) development that negatively affects the child's development

A team will assess the child to see if they need Birth to 3 services. The team will assess the child's strengths, abilities and needs. The team that does the assessment includes:

- The parent or caregiver
- A service coordinator
- Other professionals trained in child development

Address and Location:

Walworth County Health and Human Services



1910 County Road NN
Elkhorn, WI 53121

Contact Information:

- Phone: (262) 741-3200
- Email: walcoB3@co.walworth.wi.us
- Website: <https://www.co.walworth.wi.us/997/Birth-to-Three>

Hours of Operation: Monday - Friday: 7:00 AM - 5:00 PM

Important Information: There may be a parental cost share based upon income.

Substance Use Resources

A list of resources for substance use help (alcohol/drugs) for Walworth County.

Narcotics Anonymous for Walworth County

Narcotics Anonymous provides group support to treat substance use disorders.

Address and Location:



Episcopal Church of the Holy Communion

320 Broad Street

Lake Geneva, WI 53147-1812

Parish Hall Basement

Hybrid - Meeting Virtually & In Person

<https://zoom.us/j/3673517845>

Contact Information:

- **Website:**

[https://www.na.org/meetingsearch/text-results.php?country=USA&state=Wisconsin
&city=Walworth&zip=&street=&within=20&day=0&lang=&orderby=datetime](https://www.na.org/meetingsearch/text-results.php?country=USA&state=Wisconsin&city=Walworth&zip=&street=&within=20&day=0&lang=&orderby=datetime)

Hours of Operation: Tuesdays at 7:30pm

Important Information: Meetings are weekly, virtual and in-person.

Alcoholics Anonymous for Walworth County

Alcoholics Anonymous provides group support to treat substance use disorders.

Address and Location:

There are multiple meetings a day in different locations within Walworth County. There are also online meetings. To find the meeting that works best for you, follow this site:

<https://mtg.area75.org/meetings.html?dist=6>

Contact Information:

- **Website:** <https://mtg.area75.org/meetings.html?dist=6>

Hours of Operation: Daily, at multiple locations throughout the county

Important Information:

There are online and in-person meetings

Social Support Resources

A list of resources for social support in Walworth County.

Aging and Disability Resource Center for Walworth County

The Aging and Disability Resource Center provides different forms of aid for age-related needs, people with disabilities, and youth.

Address and Location:

1910 County Road NN
Elkhorn, WI 53121-1005

Contact Information:

- **Phone:** 262-741-3400
- **Website:** <https://www.co.walworth.wi.us/376/Aging-Disability-Resource-Center>

Hours of Operation: Not applicable

Important Information:

There is information and assistance in the form of counseling, long-term care enrollment, in-home support, respite care, transition services, and transportation. There is also information for services specific to dementia care. The Aging and Disability Resource Center can assist in evaluating current needs of individuals who want to utilize programs provided by the center.

Walworth County Kinship Care

Kinship Care is a program to help support a child who lives outside of their home with a relative. This placement can be short-term or long-term. Kinship Care makes it possible to avoid placing a child in a foster home or another out-of-home care system. Relatives may include:

- An adult brother or sister
- A first cousin
- A niece or nephew
- An uncle, aunt or grandparent
- Others by blood or marriage

General Eligibility Information

There are three basic eligibility requirements for Kinship Care:

- The basic needs of the child can be better met with the relative than with the parent(s).
- The placement is in the best interests of the child.
- The child might meet the requirements of needing protection or services if the child were to remain with their parent(s).

Address and Location:

Walworth County Health and Human Services
1910 County Road NN
Elkhorn, WI 53121

Contact Information:

- Phone: (262) 741-3200
- Email: walcohhs@co.walworth.wi.us
- Website: <https://dcf.wisconsin.gov/kinship>

Hours of Operation: N/A

Wisconsin Women’s Health Foundation

Wisconsin Women’s Health Foundation provides programs geared towards women’s health. Programs include Grapevine which provides health education to prevent chronic disease and First Breath which supports women who want to quit smoking during pregnancy.

Address and Location: N/A

Contact Information:

- Phone: 608.251.1675
- Email: communications@wwhf.org
- Website: <https://wwhf.org/about/>

Hours of Operation: N/A

Important Information: Programs through the Wisconsin Women’s Health Foundation are free to access.