



Pepin County Resource Guide

Workforce Connections, Inc.

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(608) 789-5620

www.workforceconnections.org

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Dial 9-1-1 immediately if you or someone else is in immediate, serious, or life-threatening danger.

ABUSE

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| The Bridge to Hope | Phone: 715-235-9074 24 Hr. Hotline: 800-924-9918 | Website: https://www.thebridgetohope.org/ |
| Pepin County Department of Health and Human Services | Phone: 715-672-8941 | Website: https://www.co.pepin.wi.us/ |
| Bolton Refuge House -Buffalo County Outreach | Phone: 608-685-2424 24 Hr. Hotline: 855-526-5866 | Website: Buffalo County Outreach home (boltonrefuge.org) |
| Gundersen Domestic Violence & Sexual Assault Program | Phone: 608-775-3454 800-362-9567 ext. 53454 24 Hour Crisis Line: 608-775-5950 800-362-9567 ext. 55950 | Website: http://www.gundersenhealth.org/services/emergency-urgent-care/sexual-assault-nurse-examiners/ |
| Mayo Clinic Health System Safe Path | Phone: 608-392-7804 800-362-5454 | Website: Domestic abuse services in La Crosse - Mayo Clinic Health System |
| National Coalition Against Domestic Violence Hotline | Phone: 1-800-799-7233 | Website: http://www.endabusewi.org |
| New Horizons Shelter and Outreach Center | Crisis Line: 800-706-8586 | Website: http://www.nhagainstabuse.org Email: business@nhagainstabuse.org |

ADDICTION SERVICES

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| AMS of Wisconsin (Addiction Medical Solutions) | Phone: 608-783-0506 | Website: https://amswisconsin.com |
| CleanSlate Center | Phone: 608-406-2250 | Website: http://www.cleanslatecenters.com |
| Great Rivers 2-1-1 | Phone: 211 or 800-362-8255 | Website: http://www.greatrivers211.org/ |
| Gundersen Behavioral Health | Phone: 608-775-2287 | Website: https://gundersenhealth.org/services/behavioral-health/ |

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| Mayo Clinic Health System Outpatient Behavioral Health Services | Phone: 800-362-5454 | Website: Behavioral Health - Mayo Clinic Health System |
| Vivent Health - Lifepoint Needle Exchange | Phone: 608-785-9866 | Website: Vivent Health La Crosse : NASEN Directory |
| Wisconsin Council on Problem Gambling | Phone: 800-426-2535 | Website: http://www.wi-problemgamblers.org |
| AGING | | |
| Aging & Disability Resource Center (ADRC) | Phone: 866-578-2372 | Website: https://www.adrc-bcp.com/ |
| Social Security Administration | Phone: 1-866-770-2345 | Website: https://www.ssa.gov/ |
| CHILD CARE | | |
| Child Care Assistance Western Region for Economic Assistance (WREA) | Phone: 1-888-627-0430 | Website: http://access.wisconsin.gov |
| Childcare Partnership -Western Dairyland | Phone: 715-831-1700 | Website: https://www.childcarepartnership.org/ |
| YoungStar Child Care Search | Phone: NA | Website: https://dcf.wisconsin.gov/youngstar |
| CLOTHING / HOUSEHOLD | | |
| Goodwill | Phone: Eau Claire: 715-835-0532 Menomonie: 715-235-8488 | Address: 3605 Gateway Dr., Eau Claire 2500 Hills Court, Menomonie Website: https://goodwillncw.org/ |
| Hope Gospel Mission Bargain Center | Phone: Eau Claire: 715-839-9498 Menomonie: 715-598-2097 Mondovi: 715-598-4778 | Address: 2511 W Moholt Dr., Eau Claire 1230 N Broadway St., Menomonie 121 N. Eau Claire St, Mondovi Website: https://www.hopegospelmission.org/ |
| Society of St. Vincent de Paul | Phone: 715-672-8975 | Address: 826 E Prospect St., Durand |

COUNSELING, MENTAL HEALTH & OTHER SUPPORT

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| Bolton Refuge House | Buffalo Co. Outreach Phone: 608-685-2424 24 Hour Hotline: 1-855-526-5866 | Website: https://www.boltonrefuge.org/ |
| Catholic Charities | Phone: 608-782-0710 | Website: St. Lawrence Community Services – Catholic Charities (cclse.org) |
| Couleecap | Phone: 608-782-4877 | Website: Couleecap Inc - Home |
| Gundersen Behavioral Health | Phone: 608-775-2287 | Website: Behavioral Health - Gundersen Health System |
| Hiawatha Valley Mental Health Center | Wabasha Phone: 651-565-2234 Winona Phone: 507-454-4341 | Website: https://www.hvmhc.org/ |
| Mayo Behavioral Health | Phone: 608-392-9555 | Website: Behavioral Health - Mayo Clinic Health System |
| New Horizons | La Crosse Phone: 608-791-2610 Whitehall Phone: 715-538-2810 | Website: http://www.nhagainstabuse.org/ |
| Stein Counseling | Phone: 608-785-7000 | Website: https://effectivebehavior.com/ |

CRISIS SERVICES & HOTLINES

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| 988 Suicide & Crisis Lifeline | Phone: Call or text 988 | Website: Lifeline (988lifeline.org) |
| Catholic Charities | Phone: 608-782-0710 | Website: St. Lawrence Community Services – Catholic Charities (cclse.org) |
| Center for Missing & Exploited Children | Phone: 800-843-5678 | Website: https://connect.missingkids.org/ |
| Couleecap | Phone: 608-782-4877 | Website: Couleecap Inc - Home |
| Emergency Mental Health (In collaboration with Northwest Connections) | Phone: 888-552-6642 | Website: NA |

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| Great Rivers 2-1-1 | Phone: 211 or 800-362-8255 *text your zip code to 898211 for texting services | Website: http://www.greatrivers211.org/gr211/ *live chat available Monday-Friday, 8-4 |
| Gundersen Health System | Phone: 608-782-7300 | Website: https://www.gundersenhealth.org |
| Mayo Clinic Health System | Phone: 608-785-0940 | Website: https://www.mayoclinic.org |
| National Alliance on Mental Health Helpline | Phone: 800-950-6264 | Website: https://www.nami.org |
| National Child Abuse Hotline | Phone: 800-422-4453 | Website: https://childhelpline.org |
| National Domestic Violence Hotline | Phone: 800-799-7233 | Website: https://www.thehotline.org |
| National Drug Helpline | Phone: 844-289-0879 | Website: Drug Abuse Hotline Help.org |
| National Runaway Safeline | Phone: 800-621-4000 | Website: https://www.1800runaway.org/ |
| National Suicide Prevention Hotline | Phone: 800-273-8255 | Website: www.suicidepreventionlifeline.org |
| New Horizons | La Crosse Phone: 608-791-2610 Whitehall Phone: 715-538-2810 | Website: http://www.nhagainstabuse.org/ |
| Poison Control Hotline | Phone: 800-222-1222 | Website: https://www.poison.org/ |
| Salvation Army | Phone: 608-782-6126 | Website: https://centralusa.salvationarmy.org/lacrosse |
| Wisconsin Road Conditions | Phone: 511 | Website: https://511wi.gov |
| DISABILITY SERVICES | | |
| Aging & Disability Resource Center (ADRC) | Phone: 866-578-2372 | Website: https://www.adrc-bcp.com/ |
| Center for Independent Living (CIL): Telework | Phone: 715-233-1070 | Website: http://cilww.com/funding-resources/ |
| Division of Vocational Rehab | Phone: 715-232-5660 | Website: https://dwd.wisconsin.gov/dvr |

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| REACH (Eau Claire) | Phone: 715-833-7755 | Website: https://www.reach-inc.org/ |
| Social Security Administration | Phone: 866-770-2345 | Website: https://www.ssa.gov/ |
| Stout Vocational Rehab Institute | Phone: 715-232-1410 | Website: https://www.uwstout.edu/outreach-engagement/stout-vocational-rehabilitation-institute-svri |
| DISASTER SERVICES | | |
| American Red Cross | Phone: 608-784-2102 | Website: https://www.redcross.org |
| Pepin County Emergency Management | Phone: 715-672-8897 | Website: Emergency Management - Pepin County, WI |
| EDUCATION | | |
| Buffalo/Pepin Literacy Alliance | Phone: 612-805-0613 | Website: https://bpliteracyalliance.wordpress.com/ |
| Chippewa Valley Technical College | Phone: 715-833-6200 | Website: https://www.cvtc.edu/ |
| Division of Vocational Rehab | Phone: 800-523-2139 | Website: https://dwd.wisconsin.gov/dvr |
| Project Proven | Phone: 608-785-9200 | Website: https://www.westerntc.edu/re-entry-services |
| Western Dairyland Head Start | Phone: 715-985-2391 | Website: https://www.wdheadstart.org/ |
| Western Dairyland Skills Enhancement | Phone: 715-985-2391 | Website: Western Dairyland |
| Western Technical College | Phone: 608-785-9551 | Website: https://www.westerntc.edu |
| EMPLOYMENT SERVICES | | |
| Career Development Center -Vocational Rehab (Eau Claire) | Phone: 715-834-2771 | Website: L.E. Phillips Career Development Center - CDC- Jobs Individuals with Disabilities (lecdc.org) |
| Division of Vocational Rehab | Phone: 715-232-5660 | Website: https://dwd.wisconsin.gov/dvr |
| Project Proven | Phone: 608-785-9200 | Website: https://www.westerntc.edu/re-entry-services |

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| Worker's Compensation Wisconsin | Phone: 608-266-1340 | Website: https://dwd.wisconsin.gov/wc/ |
| Workforce Connections | Phone: 608-789-5620 | Website: www.workforceconnections.org |
| Workforce Development Center (Job Center) | Phone: 608-405-4545 | Website: https://www.westernwdb.org/jobcenterservices |
| FAMILY SERVICES & PROGRAMS | | |
| 4H | Phone: 608-785-7593 | Website: 4-H & Youth – Extension La Crosse County (wisc.edu) |
| Big Brothers Big Sisters | Phone: 608-782-2227 | Website: BBBS7 Home (7riversbbbs.org) |
| The Parenting Place | Phone: 608-784-8125 | Website: https://www.theparentingplace.net |
| UW Extension | Phone: 715-672-5214 | Website: https://pepin.extension.wisc.edu/family-living/ |
| WIC (Women, Infants & Children) Program | Phone: 715-273-6758 | Address: 740 7 th Ave. W, Durand |
| Wisconsin Council on Children & Families | Phone: 888-400-8455 | Website: https://dcf.wisconsin.gov/ |
| FINANCIAL SERVICES | | |
| Catholic Charities | Phone: 608-782-0710 | Website: St. Lawrence Community Services – Catholic Charities (cclse.org) |
| Consumer Credit Counseling of La Crosse | Phone: 608-784-9380 | Website: not available |
| Couleecap | Phone: 608-782-4877 | Website: Couleecap Inc - Home |
| Lutheran Social Services | Phone: 877-967-5577 | Website: https://www.lsswis.org/ |
| UW Extension | Phone: 715-672-5214 | Website: https://pepin.extension.wisc.edu/family-living/ |
| WestCAP | Phone: 715-265-4271 | Website: http://westcap.org/ Provides assistance with: Energy Housing Transportation |

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| Western Region for Economic Assistance | Phone: 888-627-0430 | Website: www.access.wisconsin.gov |
| | Fax: 855-293-1822 | Apply, renew, make changes, ask questions and schedule appointments regarding: *Food Share *BadgerCare Plus *Medical Assistance *Child Care Benefits * Wisconsin Works (W2) Programs |

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| WI Housing & Economic Authority (WHEDA) | Phone: 800-334-6873 | Website: https://www.wheda.com/ |
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FOOD RESOURCES

Financial Assistance for Food

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| FoodShare | Phone: 855-627-0430 | Website: www.access.wisconsin.gov |
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| WIC (Women, Infants & Children) Program | Phone: 715-273-6758 | Address: 740 7 th Ave. W, Durand |
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Food Pantries (call for info and availability)

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| Commodity Supplemental Food Program | Phone: 866-578-2372 | Website: https://www.adrc-bcp.com/ |
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| Durand Area Mobile Food Pantry | Phone: 715-672-8617 | Address: 911 W Prospect |
| | 715-672-8975 | 2 nd Thursday of the month, 4:30-6 |

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| Durand Food Pantry | Phone: 715-672-3203 | Address: 114 E Main St., Durand |
| | | Wednesdays 9-12 Thursdays 1-4 |
| | | Website: https://durandareafoodpantry.org/ |

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| Pepin Food Pantry Senior Site | Phone: 715-442-2519 | Address: 701 Dunn St., Pepin |
| | | Wednesdays 4-5 |

Free Community Meals (times/dates subject to change)

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| Immanuel Lutheran Church | Phone: 715-442-3213 | Address: 205 Pine St., Pepin |
| | | Last Wednesday of the month, 4:30-6 No meals served in Nov. or Dec. |

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| Masonic Hall | Phone: 715-672-8107 | Address: 203 W Main St., Durand Last Sunday of the month, 4:30-6 |
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GOVERNMENT OFFICES

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| Economic Support | Phone: 888-627-0430 | Website: ACCESS Wisconsin Apply for and manage state of Wisconsin benefits |
| Pepin County Health & Human Services | Phone: 715-672-8941 | Address: 740 7 th Ave. W, Durand Website: Human Services - Pepin County, WI |
| Social Security Administration | Phone: 1-866-770-2345 | Website: https://www.ssa.gov/ |
| Unemployment Compensation | Phone: Help line 1-414-435-7069 | Website: www.my.unemployment.wisconsin.gov |

HEALTHCARE / DENTAL

FREE assistance is available from Healthcare Navigators at Workforce Connections, Inc. Navigators provide unbiased assistance to individuals and families that need affordable health insurance coverage.

Clinics

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| Advent Health | Phone: Durand: 715-672-4211 | Website: Find a Location AdventHealth |
| Gundersen Health System | Phone: Alma Clinic: 651-565-5599 Wabasha Clinic: 651-565-5600 La Crosse: 608-782-7300 | Website: www.gundersenhealth.org |
| La Crosse Veterans Affairs Clinic | Phone: 608-784-3886 | Website: La Crosse VA Clinic VA Tomah Health Care Veterans Affairs |
| Marshfield Clinic | Phone: Eau Claire: 715-858-4500 | Website: Marshfield Clinic |
| Mayo Clinic Health System | Phone: Eau Claire: 888-838-4777 | Website: www.mayoclinic.org |

La Crosse:
608-785-0940
Mondovi Clinic:
715-926-4858

Free / Reduced Cost Dental

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| Affordable Dentures | Phone: Eau Claire: 715-855-1020 Rochester: 507-529-9442 | Website: Dentures Dentists Affordable Dentures & Implants |
| Black River Falls Dental Center | Phone: 715-670-0400 | Website: Black River Falls Dental Center (marshfieldclinic.org) |
| CVTC- Dental Hygiene Clinic | Phone: 715-833-6271 | Website: Dental Clinic CVTC |
| WI Dental Association Donated Dental Services | Phone: 1-866-912-9840 | Website: https://www.dhs.wisconsin.gov/oral-health/programs/donated.htm |

Free / Reduced Cost Medical

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| Chippewa Valley Free Clinic | Phone: 715-839-8477 | Website: http://cvfreeclinic.org/ |
| Menomonie Area Free Clinic | Phone: 715-308-3808 | Website: http://www.menomoniefreeclinic.org/ |
| St. Claire Health Mission | Phone: 608-519-4620 | Website: http://stclarehealthmission.org/ |

Hospitals

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| Advent Health Durand | Phone: 715-672-4211 | Website: AdventHealth Durand Formerly Chippewa Valley Hospital |
| Gundersen Health System | Phone: La Crosse: 608-782-7300 St. Elizabeth's - Wabasha: 651-565-4531 | Website: www.gundersenhealth.org |
| Mayo Clinic Health System | Phone: 608-785-0940 | Website: www.mayoclinic.org |
| Marshfield Medical Center | Phone: 715-858-8100 | Website: Marshfield Clinic |

Other Healthcare Resources

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| Birthright | Phone: 608-782-0373 | Website: https://birthright.org/lacrosse |
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| Vivent Health (AIDS Resource Center) | Phone: 608-785-9866 | Website: Serving all affected by HIV AIDS (viventhealth.org) |
| WI Well Woman Program | Phone: 608-785-9723 | Website: https://www.dhs.wisconsin.gov/wwwp/index.htm |
| Women, Infants & Children Program (WIC) | Phone: 715-299-6472 | Website: Trempealeau County |

HOUSING

Emergency/Temporary

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| Hope Gospel Mission | Phone: 715-552-5566 | Address: 2650 Mercantile Dr., Eau Claire Website: https://www.hopegospelmission.org/ |
| La Crosse Warming Center (Catholic Charities) | Phone: 608-782-0710 888-212-4357 | Address: 413 3 rd St. S, La Crosse Website: https://cclse.org/la-crosse-warming-center/ |
| New Horizons Domestic Abuse Shelter | Phone: 800-231-0066 | Website: Home - New Horizons (nhagainstabuse.org) |
| Ruth House | Phone: 715-834-4000 | Address: 2517 Moholt Dr., Eau Claire Website: https://www.hopegospelmission.org/ |
| Salvation Army | Phone: 608-782-6126 | Address: 223 North 8 th St., La Crosse Website: Provide Housing - La Crosse Salvation Army |
| Sojourner House (Catholic Charities) | Phone: 715-514-5556 | Address: 618 S. Barstow St., Eau Claire Website: The Sojourner House – Catholic Charities (cclse.org) |
| Veteran’s Homeless Hotline | Phone: 877-424-3838 | Website: VA Homeless Programs |
| Western Dairyland Homeless Shelters | Phone: 715-985-2391 715-836-7511 | Website: Western Dairyland |

Age, Ability or Income-Based Housing

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| Bear Creek Apartments -Durand | Phone: 715-864-3903 | Website: Home (accmanagementgroup.com) |
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| Pepin County Housing Authority -Arkansaw, Durand, Pepin | Phone: 715-672-4498 | Address: 703 3 rd Ave. E, Durand Website: https://www.landmark-company.com/ |
| Section 8: Housing Choice Voucher Program | Phone: 608-784-1381 | Website: https://www.benefits.gov/benefit/710 |
| WI Rural Housing | Phone: 608-238-3448 | Website: https://www.wisconsinruralhousing.org/ |
| LEGAL SERVICES | | |
| American Bar Association | Phone: 800-873-0927 | Website: American Bar Association |
| Lawyer Referral & Information Services | Phone: 800-362-9082 | Website: I Need a Lawyer (wisbar.org) |
| Legal Action of WI -La Crosse Office | Phone: 800-873-0927 | Address: 205 5 th Ave. S, Suite 300, La Crosse Website: www.legalaction.org |
| WI Equal Rights Division | Phone: 608-266-6860 | Website: https://dwd.wisconsin.gov/er/ |
| TELEPHONE ASSISTANCE | | |
| Federal Lifeline Assistance Program | Phone: 1-888-543-3620 | Website: Free Government Cell Phone Lifeline Program - Life Wireless |
| Safelink Wireless Cell Phone Program | Phone: 800-977-3768 | Website: SafeLink Wireless |
| Telecommunications Equipment Purchase & Assistance Plans | Phone: 608-231-3305 | Website: Funded Equipment Programs – Americans For Better Hearing (abhf.org) |
| TRANSPORTATION | | |
| Buffalo & Pepin County Transportation Program | Phone: 866-578-2372 | Website: NA |
| Work-n-Wheels Western Dairyland | Phone: 715-985-2391 | Website: Western Dairyland |
| VETERANS SERVICES | | |
| Pepin County Veteran Services | Phone: 715-672-8887 | Website: Veterans Service - Pepin County, WI |

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| Veterans Assistance Foundation | Phone: 608-372-1280 | Website: http://www.vafvets.org/ |
| Veteran Crisis/Suicide Prevention Line | Phone: 800-273-8255 | Website: http://www.veteranscrisisline.net/chat |
| Veterans Homeless Hotline | Phone: 877-424-3838 | Website: NA |
| Veterans Outreach & Recovery Program (VORP) | Phone: 608-881-9116 | Website: Home - Veterans Outreach Of Wisconsin (vovillages.com) |